OAHU DISTRICT OFFICE

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STATE OF HAWAII DEPARTMENT OF TAXATION

Linda Lingle

Governor

Kurt Kawafuchi
Director of Taxation

Revised April, 2004

Are you taking advantage of the resources the Department provides to access tax information and forms?

The Department of Taxation is committed to providing quick and easy access to state tax information and forms in various ways.

On-line Information

www.state.hi.us/tax

Information available at our website includes:

- State Tax Forms and Instructions
- Employer's Tax Guide Booklet A
- Hawaii Revised Statutes (unofficial)
- Hawaii Administrative Rules (unofficial)
- Tax Information Releases
- Department of Taxation Announcements
- Tax Facts
- Informational Brochures
- Hawaii Taxpayer Bill of Rights
- Miscellaneous Publications
- A Database of Tax Licenses

All tax forms for recent years have writable fields so that you can enter information onto the form prior to printing. Please note that the website will not perform any computations. The website is searchable. Also, you may register for automatic notification via e-mail of any updates to the website.

Forms By Fax/Mail Service:

To request tax forms by fax or mail 24 hours a day, call one of the following numbers to speak to an operator:

- 808-587-7572
- 1-800-222-7572 (Toll-Free From Neighbor Islands, Continental U.S., and Canada)

Anyone with access to a fax machine may obtain most of the commonly requested income, general excise, transient accommodations, and employer's withholding tax forms within 24 hours, if not sooner. If the forms or instructions you request are not available for faxing, they will be mailed to you.

Tax Information CD-ROM

Order forms for the Department's Tax Information CD-ROM may be obtained from the website, by calling the Forms By Fax/Mail Service, or from any district tax office. There is a nominal cost for the CD-ROM.

All of the information on the CD-ROM is fully searchable and can be displayed and printed with various platforms including Windows and Macintosh. Information on the CD-ROM includes:

- State Tax Forms and Instructions for the current year
- Employer's Tax Guide Booklet A
- Employer's Reporting Forms
- Business Registration Forms
- Tax Information Releases
- Department of Taxation Announcements
- Tax Facts
- Informational Brochures
- Hawaii Taxpayer Bill of Rights

All current forms have writable fields so that you can enter information onto the form prior to printing. Please note that the CD-ROM will not perform any computations.

Enjoy the Ease and Convenience of Electronic Filing

Many forms are now available for electronic filing through the State Internet Portal at www.ehawaiigov.org/efile, including:

- Tax returns: Form N-13; Form G-45, GE Period Return; Form G-49, GE Annual Return; Form HW-14, WH Period Return; Form TA-1, TA Period Return; Form TA-2, TA Annual Return
- Estimated tax forms: Forms N-1 (Individual); N-3 (Corporation); N-5 (Estates/Trusts)
- Extension Forms: Forms N-100 (Partnership);
 N-101A (Individual); N-301 (Corporation);
 G-39; HW-26; RV-7; TA-8
- Applications: Form A-6, Tax Clearance; Form G-5, GE Application for a One-Time Event

Form N-11 may be filed electronically through a Joint Federal/State Electronic Filing Program.

Check with your tax professional or use an approved tax preparation software through a personal computer.

For information on the electronic filing of tax returns and other forms via the Internet, call the Department's eFile Unit at 808-587-1692 or e-mail them at Tax.Efile@hawaii.gov.

Tax Training and Outreach Services for You

Need tax training? The External Training and Outreach program can help.

External Training and Outreach . . .

- Provides tax training in cooperation with other government agencies and nonprofit organizations. Special focus on small businesses and nonprofit organizations.
- Provides speakers on various State tax topics to professional, community, and business organizations, schools and colleges, and other interested groups.
- Provides forms and publications to educators for classroom distribution.

Call Cathleen Tokishi at 808-587-1786, or e-mail her at Tax.Training.Outreach@hawaii.gov.

Need Assistance With a State Tax Problem?

Contact our Taxpayer Services Branch

If you need assistance with a State tax problem, you may contact our Taxpayer Services Branch at:

Voice: 808-587-4242

1-800-222-3229 (Toll-Free)

Telephone for the Hearing Impaired:

808-587-1418

1-800-887-8974 (Toll-Free)

Fax: 808-587-1488

E-mail: Taxpayer.Services@hawaii.gov

Contact our Taxpayer Advocate

If you have a State tax problem that you have been unable to resolve through normal channels, call Janet Fujii at 808-587-1791, or e-mail her at Taxpayer.Advocate@hawaii.gov.