
California Franchise Tax Board

2007 Information Directory

Members of the Board

Chair	John Chiang, State Controller
Member	Betty Yee, Chair, State Board of Equalization
Member	Michael C. Genest, Director of Finance

Executive Officer Selvi Stanislaus

FTB on the Internet www.ftb.ca.gov

Tax Practitioner Services

✓ Hotline (not toll-free)	(916) 845-7057
✓ Hotline (Fax)	(916) 845-6377
✓ Personal Income Tax Collection (Fax)	(916) 845-0494
✓ Business Entity Tax Collections (Fax)	(916) 845-0145
✓ e-file	(916) 845-0353

Interactive Voice Response (IVR)/Automated Telephone Service

FTB's automated telephone system provides services in both English and Spanish to callers with touch-tone telephones. Callers may listen to recorded answers to frequently asked questions about state income taxes, 24 hours a day, seven days a week. Callers may order personal income tax forms, verify the status of their personal income tax refund, check their balance due, and confirm recent payment amounts and dates, 24 hours a day, except 10 p.m. Sunday to 5 a.m. Monday. Callers may order business entity tax forms 6 a.m. to 8 p.m., Monday through Friday and 6 a.m. to 4 p.m. Saturdays.

From within the United States, call	(800) 338-0505
From outside the United States, call (not toll-free)	(916) 845-6600

Homeowner and Renter Assistance Toll-Free Telephone Service

Callers may listen to recorded answers to frequently asked questions about homeowner and renter assistance 24 hours a day, seven days a week. Callers may order homeowner and renter assistance claim forms or verify the status of their homeowner and renter assistance payment 24 hours a day, except 10 p.m. Sunday to 5 a.m. Monday.

From within the United States, call	(800) 868-4171
From outside the United States, call (not toll-free)	(916) 845-6600

General Toll-Free Telephone Service (Taxpayer Services Center)

Telephone assistance is available year-round from 7 a.m. until 6 p.m. Monday through Friday. We may modify these hours without notice to meet operational needs.

From within the United States, call	(800) 852-5711
From outside the United States, call (not toll-free)	(916) 845-6500

Assistance for Persons with Disabilities

We comply with the Americans with Disabilities Act. Persons with hearing or speech impairments call:

From TTY/TDD	(800) 822-6268
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Where to Call or Write

Note – If an address is not shown use:

UNIT NAME
FRANCHISE TAX BOARD
PO BOX 1468
SACRAMENTO CA 95812-1468

A

Accounting Period/Method Change. (916) 845-7057
Change of Accounting Method/Period
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998

Application for Revivor. (916) 845-7057
Audit Division
www.ftb.ca.gov/aboutFTB/ftb_overview.html

B

Bankruptcy, Personal Income Tax. (916) 845-4750
Fax. (916) 845-9799
(Personal Income Tax - Chapters 7/11 & 13)
Bankruptcy Mail Stop PIT A340
PO Box 2952
Sacramento CA 95812-2952

Bankruptcy, Business Entities. (916) 845-4375
Fax. (916) 845-4389
(Business Entities - Chapters 7 & 11)
Bankruptcy Mail Stop BE A345
PO Box 2952
Sacramento CA 95812-2952

Business Entities Filing Enforcement (800) 478-7194
Email: filing.enforcement@ftb.ca.gov

C

Claims for Refund. (916) 845-7057
Collections

Business Entities
Practitioner Hotline Fax. (916) 845-0145
Collection Contact Center. (888) 635-0494
OR.
Corporations. (916) 845-7033
Exempt Corporations. (916) 845-7163
Partnerships. (916) 845-7165
Limited Liability Corporations (LLC) (916) 845-7166

Personal Income Tax
Practitioner Hotline. (916) 845-7057
Hotline Fax. (916) 845-6377
Collection Contact Center. (800) 689-4776
(916) 845-4470

Court-Ordered Debt Collections. (916) 845-4064
Court-Ordered Debt Collections
Franchise Tax Board
PO Box 1328
Rancho Cordova CA 95741-1328

Industrial Health and Safety
Debt Collections. (916) 845-7222
Industrial Health and Safety Collections
Franchise Tax Board MS A-112
PO Box 1146
Rancho Cordova CA 95741-1146

Vehicle Registration Debt
Collections (DMV). (888) 355-6872
(916) 845-6872

Vehicle Registration Collections
Franchise Tax Board
PO Box 419001
Rancho Cordova CA 95741-9001

D

Decedents, General Information. (916) 845-7057
Deductible Dividends, Percent of. (916) 845-4138
Disclosure Section. (916) 845-3226
Dishonored Checks, Status of. (800) 338-0505

E

Economic & Statistical Research Bureau. (916) 845-3400
Tax Policy Research Section. (916) 845-3375
Revenue Analysis Section. (916) 845-7476
Statistical Research Section. (916) 845-3403
Fax. (916) 845-5472

Education and Outreach. (916) 845-7565
e-Programs Customer Service. (916) 845-0353
e-file. (916) 845-0353
EFT. (916) 845-4025
Fax. (916) 845-0287
e-Programs Customer Service
Franchise Tax Board
PO Box 1468
Sacramento CA 95812-1468
Email: e-file@ftb.ca.gov

Equal Employment Opportunity. (916) 845-3652
Estate Income Tax Clearance Certificate. . (916) 845-4210
Estates, General Information. (916) 845-7057
Exempt Organizations/Status/
Applying for. (916) 845-4171



L



O

P

Power of Attorney
Franchise Tax Board
PO Box 2828
Rancho Cordova CA 95741-2828

Where to Call or Write

Public Affairs (916) 845-4800
Public Records Act (916) 845-3226
Franchise Tax Board
Disclosure Office MS A181
PO Box 1468
Sacramento CA 95812-1468



Real Estate Withholding Services and Compliance
Section
Toll-free from the United States . . . (888) 792-4900
Withholding Services and Compliance
Section Tax Practitioner Hotline
(not toll-free). (916) 845-7315
Local or international
(not toll-free). (916) 845-4900
Fax your forms (916) 845-9512
Research, Economic & Statistical – See Economic
Returns, Request for Copies (Prior Years)
Personal Income Tax (916) 845-5375
Business Entity Tax (916) 845-5116
FTB Data Services and Storage-RID
Franchise Tax Board
PO Box 1468
Sacramento CA 95812-1468
Revivor/Restoration (916) 845-7057
Fax (916) 845-6377



S Corporation – Termination of
S Corporation Election. (916) 845-7057
Franchise Tax Board
PO Box 942857
Sacramento CA 94257-0540
Secretary of State
www.ss.ca.gov
Corporation Status. (916) 657-5448
Corporate Name Availability. (916) 657-5448
Corporate Officers. (916) 657-5448
Secretary of State
1500 11th Street
Sacramento CA 95814
Settlement Bureau (916) 845-4933
Fax. (916) 845-4747
Settlement Bureau
Franchise Tax Board
PO Box 3070
Rancho Cordova CA 95741-3070
Small Business Liaison (916) 845-4669
Fax. (916) 845-5047

Speakers' Bureau
(Requests for speakers) (916) 845-7565
Email: speakersbureau@ftb.ca.gov
Speakers' Bureau
Franchise Tax Board
PO Box 520
Rancho Cordova CA 95741-0520
Suspended Corporation (916) 845-7057
Fax (916) 845-6377



Tax Forms Development & Distribution . . (916) 845-3442
Order forms by phone: (800) 338-0505
Download from the Internet:
www.ftb.ca.gov
Mail: Tax Forms Request
Franchise Tax Board
PO Box 307
Rancho Cordova CA 95741-0307
Tax Informant Hotline (800) 540-3453
www.ftb.ca.gov/aboutftb/txinform.html
Tax News
Email: taxnews@ftb.ca.gov
Tax News Editor
Franchise Tax Board
PO Box 2708
Rancho Cordova CA 95741-2708
Tax Practitioner Hotline (916) 845-7057
Fax (916) 845-6377
Tax Shelter Hotline (916) 845-4300
Email: taxshelter@ftb.ca.gov
www.ftb.ca.gov/law/tax_shelter/hotline.html
Taxpayer Advocate (800) 883-5910
Fax. (916) 845-6614
Taxpayer Advocate Bureau
Franchise Tax Board
PO Box 157
Rancho Cordova CA 95741-0157
Trusts, General Information. (916) 845-7057

Voluntary Disclosure Program. (916) 845-3294
Franchise Tax Board
PO Box 942857
Rancho Cordova CA 94257-0540
Voluntary RAR Program (916) 845-4028
Fax. (916) 843-2269
RAR/VOL
Franchise Tax Board MS F310
PO Box 1998
Rancho Cordova CA 95741-1998

Where to Call or Write



Water's-Edge (916) 845-3940

PO Box 1779

Rancho Cordova CA 95741-1779

Water's-Edge Elections/Termination (916) 845-5568

PO Box 1779

Rancho Cordova CA 95741-1779

Withholding Services and Compliance Section

Toll-free from the United States **(888)** 792-4900

Withholding Services and Compliance

Section Tax Practitioner Hotline

(not toll-free). (916) 845-7315

Local or international

(not toll-free). (916) 845-4900

Fax your forms (916) 845-9512

Email: wscs.gen@ftb.ca.gov

Withholding Services and Compliance Section

Franchise Tax Board

PO Box 942867

Sacramento CA 94267-0651